

# UPGRADE CHECKLIST

Our Online and Mobile Banking systems are getting an upgrade!

On **April 10, 2023, at 7:00 A.M.**, Online and Mobile Banking will be disabled.

We anticipate service to resume during the week of **April 10, 2023.**

**TO DO!** START EARLY AND FOLLOW THIS IMPORTANT CHECKLIST. DON'T WAIT UNTIL THE LAST MINUTE.

- Pay Your Bills** – Set up payments before **7:00 A.M. on April 3** to ensure processing on the scheduled date. Current payees' information will transfer to the new system.
- eBills Information** – Take notes on established eBills, as this information will not migrate to the new system due to security reasons.
- Pay Your Loans** – Loan payments made in Online or Mobile Banking that are due on **April 10 or 11** must be scheduled for **April 9** or a prior date.
- Transfers – to accounts you are not an owner of:** Take notes on established transfers, as this information will not migrate to the new system.
- TransferNow** – Must complete set up before **7:00 A.M. on April 3**. Take notes on external accounts, as this information will not migrate over.



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- Make Mobile Deposits** – Before **7:00 A.M. on April 10**. Our mobile app will be replaced. Visit [www.msdfcu.org/upgrade](http://www.msdfcu.org/upgrade) to download the new mobile app.
- Download Statements** – You may need access during the upgrade period. Two years of statements will transfer to the new system.
- Alerts** – Take notes on established Alerts, as this information will not migrate to the new system.
- My \$ Tracker** – **is being replaced by Financial Wellness**; save any pertinent information you wish to keep, as this information will not migrate over.
- Zelle®** – **is being replaced by Person 2 Person**; save any pertinent information you wish to keep, as this information will not migrate over.
- Call with Questions** – (215) 996-3700.
- Visit** – [www.msdfcu.org/upgrade](http://www.msdfcu.org/upgrade) to read the Service Availability Guide.



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