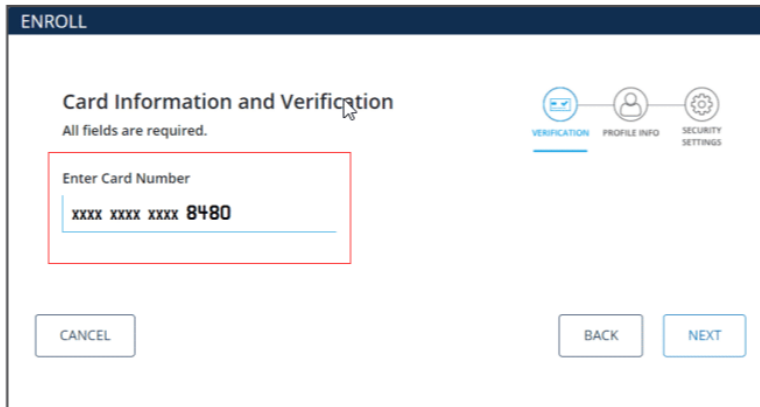


My MSD Card Registration Through Online Banking - Reference Guide New Enrollment Login

Enrollment – New User

1. Select the box next to I have **reviewed and accept the Terms and Conditions**.
2. Select **Next**. The **Card Number and Verification** screen displays.



ENROLL

Card Information and Verification

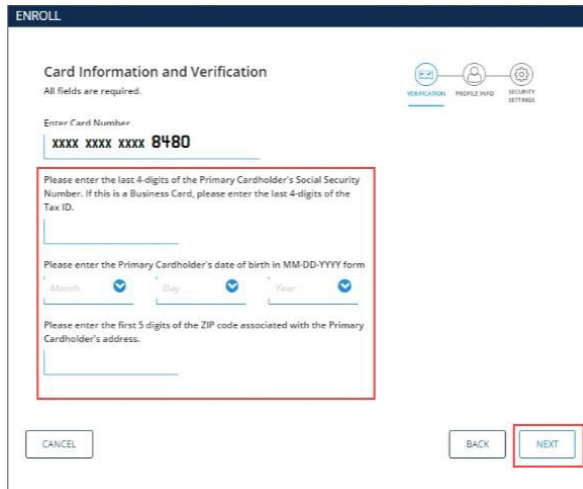
All fields are required.

Enter Card Number

XXXX XXXX XXXX 8480

CANCEL BACK NEXT

3. Enter the card number in the **Enter Card Number** field. The **Verification** section displays.



ENROLL

Card Information and Verification

All fields are required.

Enter Card Number

XXXX XXXX XXXX 8480

Please enter the last 4-digits of the Primary Cardholder's Social Security Number. If this is a Business Card, please enter the last 4-digits of the Tax ID.

Please enter the Primary Cardholder's date of birth in MM-DD-YYYY form

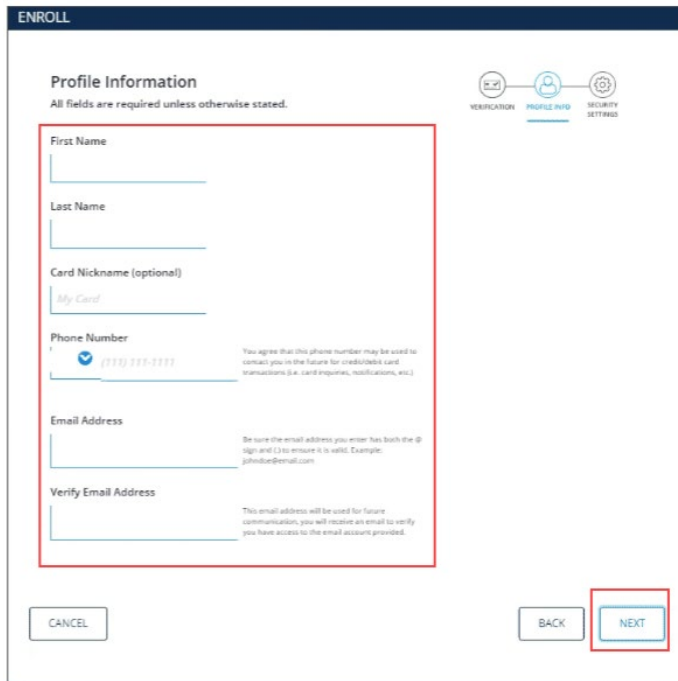
Month Day Year

Please enter the first 5 digits of the ZIP code associated with the Primary Cardholder's address.

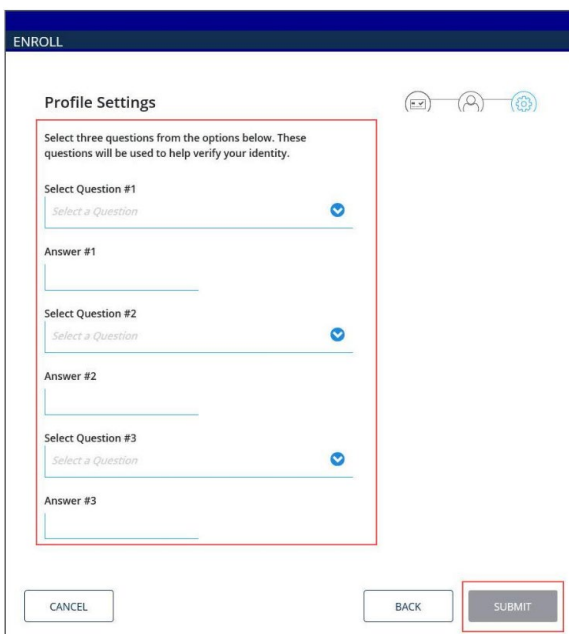
CANCEL BACK NEXT

4. Enter the last 4-digits of the **Primary Cardholder's Social Security Number** in the social security field. If this is a Business Card, enter the last 4 digits of the Tax ID.
5. Provide the Primary Cardholder's date of birth on file.
6. Enter the **first 5-digits of the Zip Code** associated with the Primary Cardholder's address on file.
Important: If the wrong card verification answers are entered more than 3 times, the card will be temporarily locked from enrollment for 24 hours.

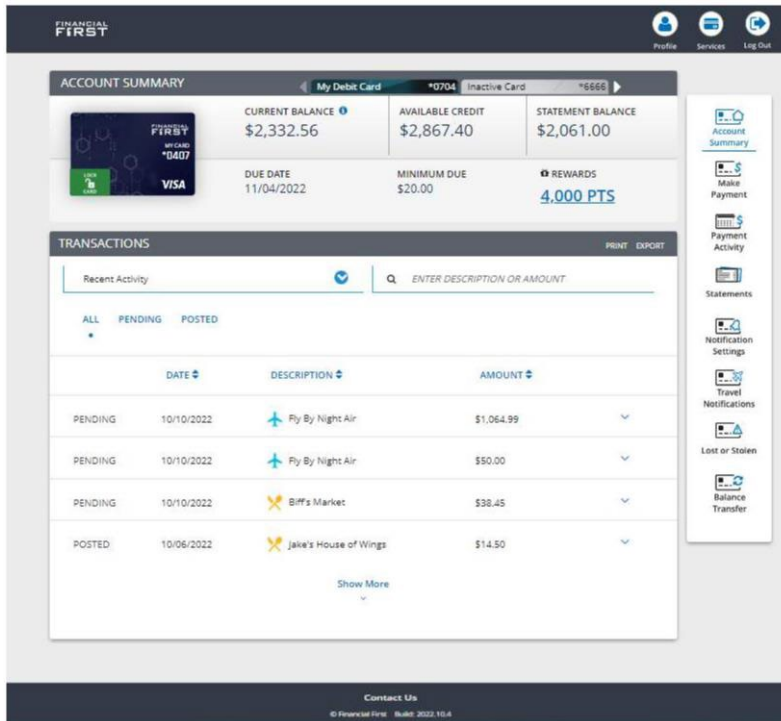
7. Select the **Next** button. The **Profile Info** page displays.



8. Enter the **First name**.
9. Enter the **Last Name**.
10. Enter a **Card Nickname**. Optional.
11. Enter the **Phone Number**.
12. Enter the email address in the **Email Address** and **Verify Email Address** fields. **Note:** An email address can only be associated with one user profile.
13. Select the **Next** button. The **Profile Settings** page displays.



14. Select a security question from the drop-down menu.
15. Enter the answer to the security question selected in the **Answer** field.
16. Repeat these steps until all three security questions and answers are complete.
17. Select the **Submit** button. The **Enrollment Success** message displays.
18. Select **OK**. The **Account Summary** page displays.



The screenshot shows the 'ACCOUNT SUMMARY' page for a 'My Debit Card' (Card # *0704, Inactive Card *6666). The page displays the following information:

- CURRENT BALANCE:** \$2,332.56
- AVAILABLE CREDIT:** \$2,867.40
- STATEMENT BALANCE:** \$2,061.00
- DUE DATE:** 11/04/2022
- MINIMUM DUE:** \$20.00
- REWARDS:** 4,000 PTS

Below the account summary is a 'TRANSACTIONS' section with a search bar and filters. The transactions table is as follows:

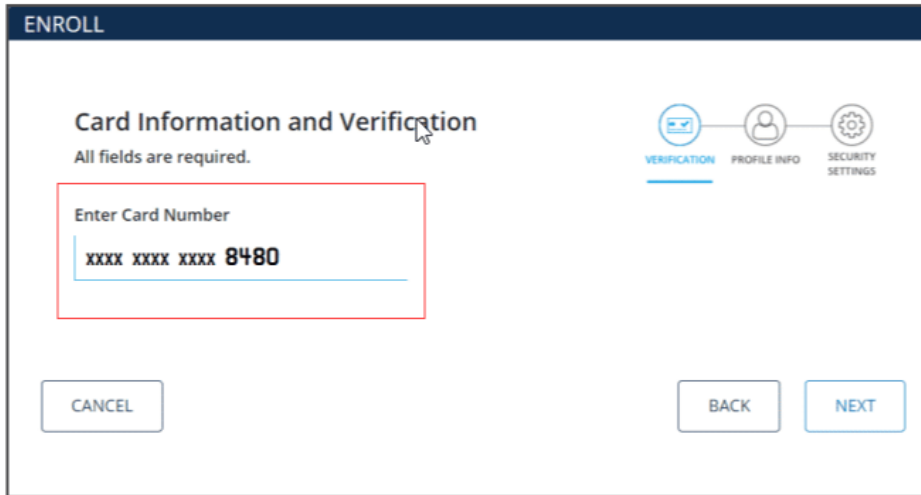
	DATE	DESCRIPTION	AMOUNT
PENDING	10/10/2022	Fly By Night Air	\$1,064.99
PENDING	10/10/2022	Fly By Night Air	\$50.00
PENDING	10/10/2022	Bill's Market	\$38.45
POSTED	10/06/2022	Jake's House of Wings	\$14.50

The page also includes a sidebar with navigation options: Account Summary, Make Payment, Payment Activity, Statements, Notification Settings, Travel Notifications, Lost or Stolen, and Balance Transfer. At the bottom, there is a 'Contact Us' link and a copyright notice: © Financial First - Build. 2022.10.4.

Enrollment Profile Merge by Card Number

Cardholders who use or have registered with our My MSD Card Mobile App can merge their existing profile by credit card number.

1. Select the box next to **I have reviewed and accept the Terms and Conditions.**
2. Select Next. The Card Number and Verification screen displays.



ENROLL

Card Information and Verification

All fields are required.

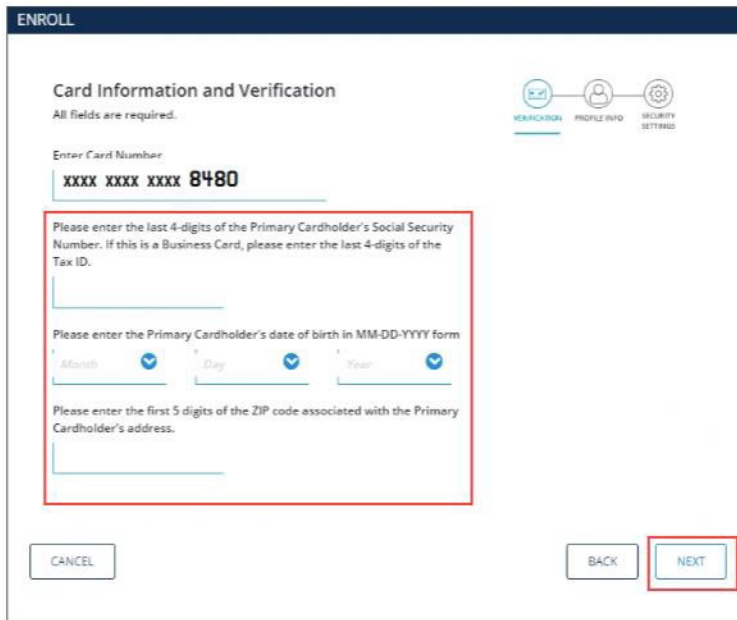
Enter Card Number

XXXX XXXX XXXX 8480

CANCEL BACK NEXT

VERIFICATION PROFILE INFO SECURITY SETTINGS

3. Enter the card number in the **Enter Card Number** field. The **Verification** section displays.



ENROLL

Card Information and Verification

All fields are required.

Enter Card Number

XXXX XXXX XXXX 8480

Please enter the last 4-digits of the Primary Cardholder's Social Security Number. If this is a Business Card, please enter the last 4-digits of the Tax ID.

Please enter the Primary Cardholder's date of birth in MM-DD-YYYY form

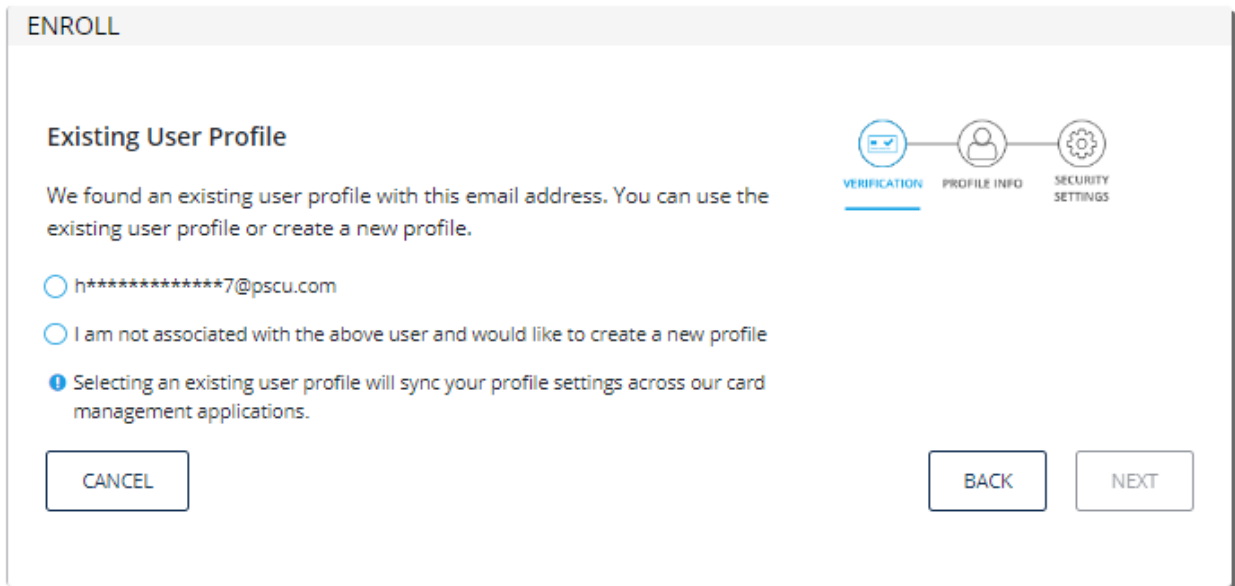
Month Day Year

Please enter the first 5 digits of the ZIP code associated with the Primary Cardholder's address.

CANCEL BACK NEXT

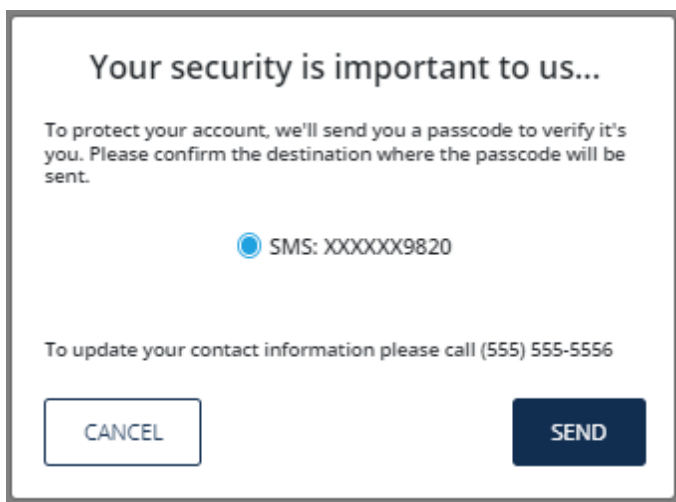
VERIFICATION PROFILE INFO SECURITY SETTINGS

4. Enter the last 4-digits of the **Primary Cardholder's Social Security Number** in the social security number field on file.
5. Provide the Primary Cardholder's date of birth.
6. Enter the **first 5-digits of the Zip Code** associated with the Primary Cardholder's address on file.
Important: If the wrong card verification answers are entered more than 3 times, the card will be temporarily locked from enrollment for 24 hours.
7. Select the **Next** button. The **Existing User Profile** page displays.



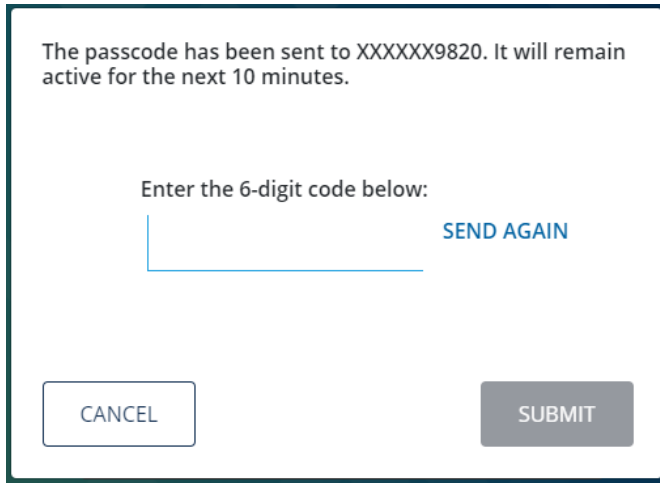
The screenshot shows a web interface titled "ENROLL". Under the heading "Existing User Profile", there is a message: "We found an existing user profile with this email address. You can use the existing user profile or create a new profile." To the right of this message is a progress indicator with three steps: "VERIFICATION" (highlighted with a blue underline), "PROFILE INFO", and "SECURITY SETTINGS". Below the message are two radio button options: the first is selected and points to the email "h*****7@pscu.com"; the second is "I am not associated with the above user and would like to create a new profile". A blue information icon precedes a note: "Selecting an existing user profile will sync your profile settings across our card management applications." At the bottom, there are three buttons: "CANCEL", "BACK", and "NEXT".

8. Select the masked email address corresponding to your profile.
9. Select the **Next** button.
10. The user will be prompted to verify themselves to complete the profile merge. Select the **Send** button.



The screenshot shows a security verification screen with the heading "Your security is important to us...". Below the heading is a message: "To protect your account, we'll send you a passcode to verify it's you. Please confirm the destination where the passcode will be sent." There is a radio button selection for "SMS: XXXXXX9820", which is currently selected. Below this, there is a message: "To update your contact information please call (555) 555-5556". At the bottom, there are two buttons: "CANCEL" and "SEND".

11. Enter the **6-digit passcode** sent to the Mobile Number on the existing user profile.



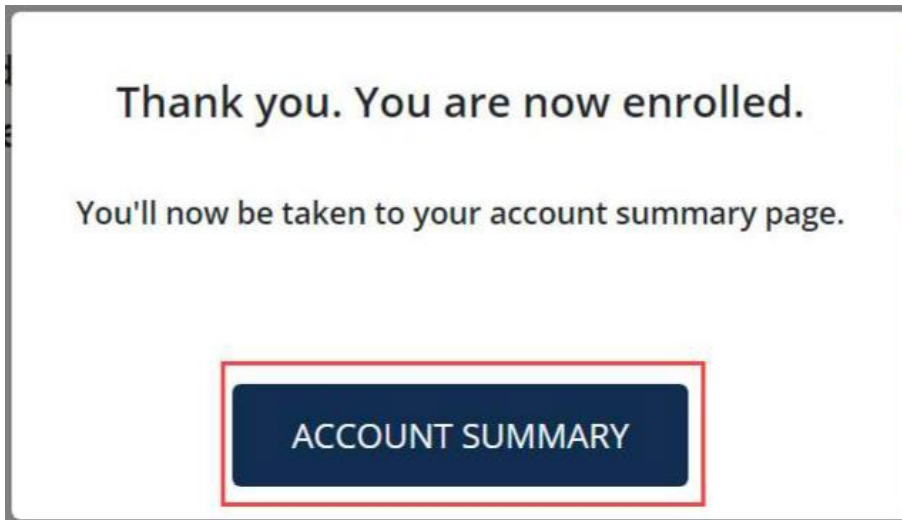
The passcode has been sent to XXXXXX9820. It will remain active for the next 10 minutes.

Enter the 6-digit code below:

[SEND AGAIN](#)

12. Select the **Submit** button. The confirmation screen displays.

13. Select the **Account Summary** button.



Thank you. You are now enrolled.

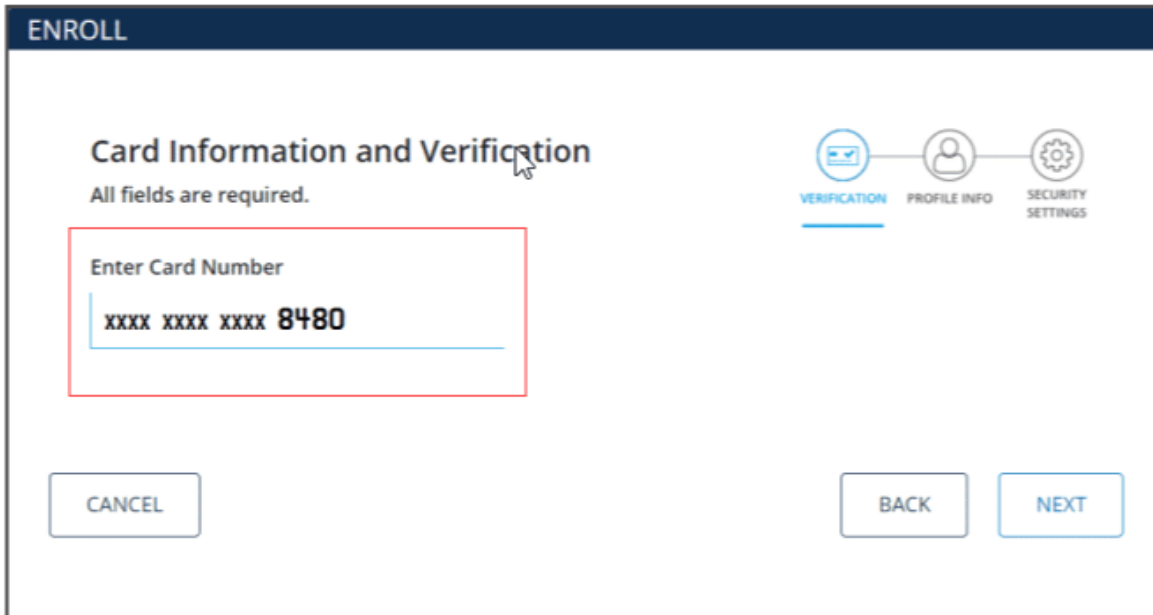
You'll now be taken to your account summary page.

[ACCOUNT SUMMARY](#)

Enrollment Profile Merge by Email Address

Cardholders who use or have registered with our My MSD Card Mobile App can merge their existing profile using their email address.

1. Select the box next to **I have reviewed and accept the Terms and Conditions**.
2. Select Next. The Card Number and Verification screen displays.



ENROLL

Card Information and Verification

All fields are required.

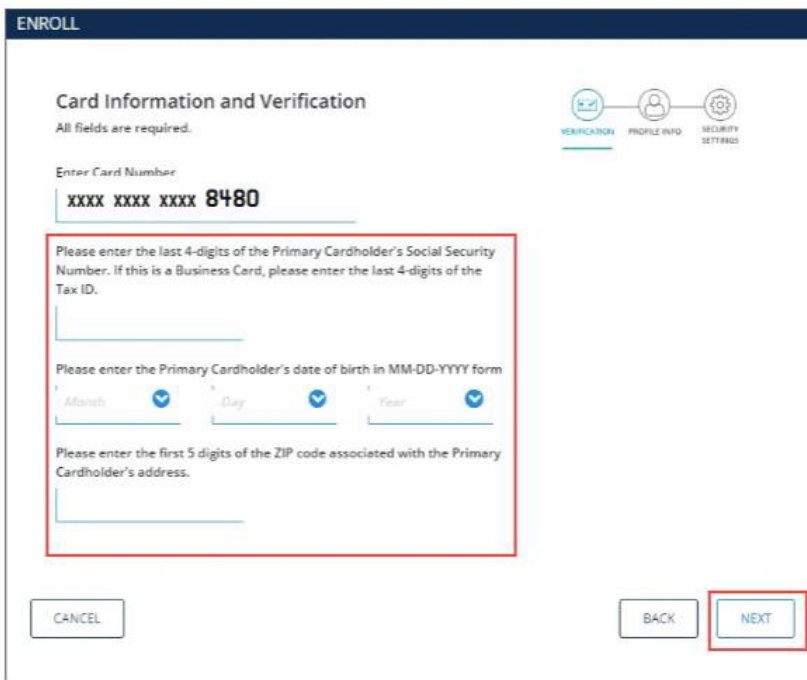
Enter Card Number

XXXX XXXX XXXX 8480

CANCEL BACK NEXT

VERIFICATION PROFILE INFO SECURITY SETTINGS

3. Enter the card number in the **Enter Card Number** field. The **Verification** section displays.



ENROLL

Card Information and Verification

All fields are required.

Enter Card Number

XXXX XXXX XXXX 8480

Please enter the last 4-digits of the Primary Cardholder's Social Security Number. If this is a Business Card, please enter the last 4-digits of the Tax ID.

Please enter the Primary Cardholder's date of birth in MM-DD-YYYY form

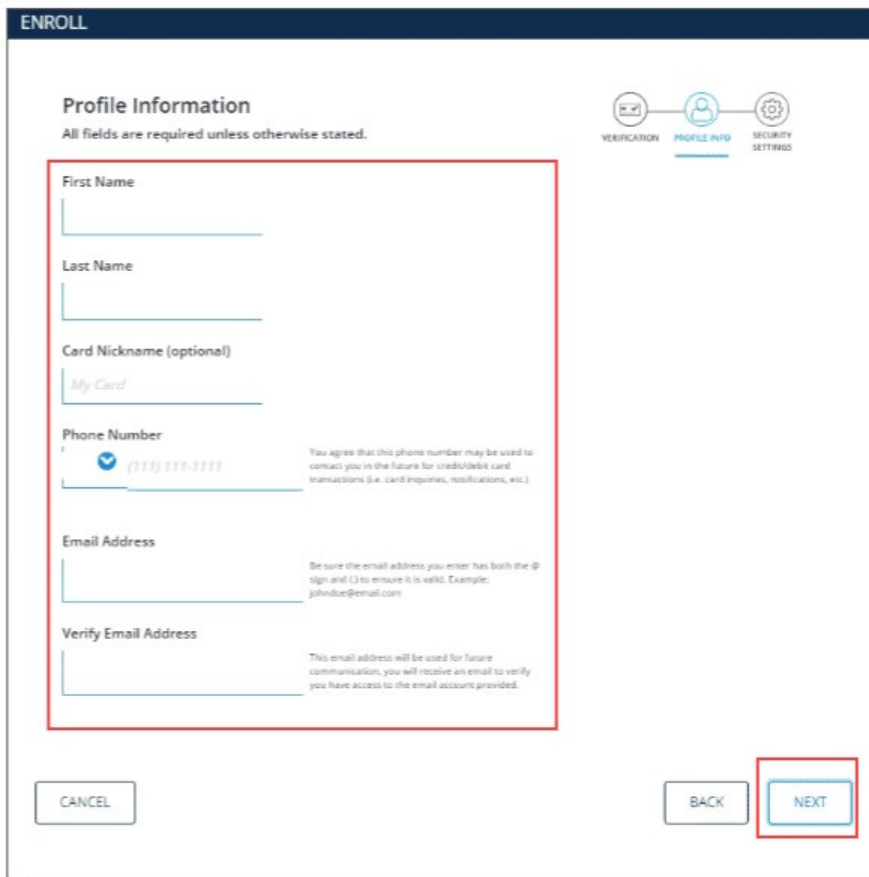
Month Day Year

Please enter the first 5 digits of the ZIP code associated with the Primary Cardholder's address.

CANCEL BACK NEXT

VERIFICATION PROFILE INFO SECURITY SETTINGS

4. Enter the last 4-digits of the **Primary Cardholder's Social Security Number** in the social security number field.
5. Provide the Primary Cardholder's date of birth on file.
6. Enter the **first 5-digits of the Zip Code** associated with the Primary Cardholder's address on file.
Important: If the wrong card verification answers are entered more than 3 times, the card will be temporarily locked from enrollment for 24 hours.
7. Select the **Next** button. If the email address already associated with the card, then the **Existing User Profile** page will immediately display. Otherwise, the **Profile Info** page displays.



ENROLL

Profile Information
All fields are required unless otherwise stated.

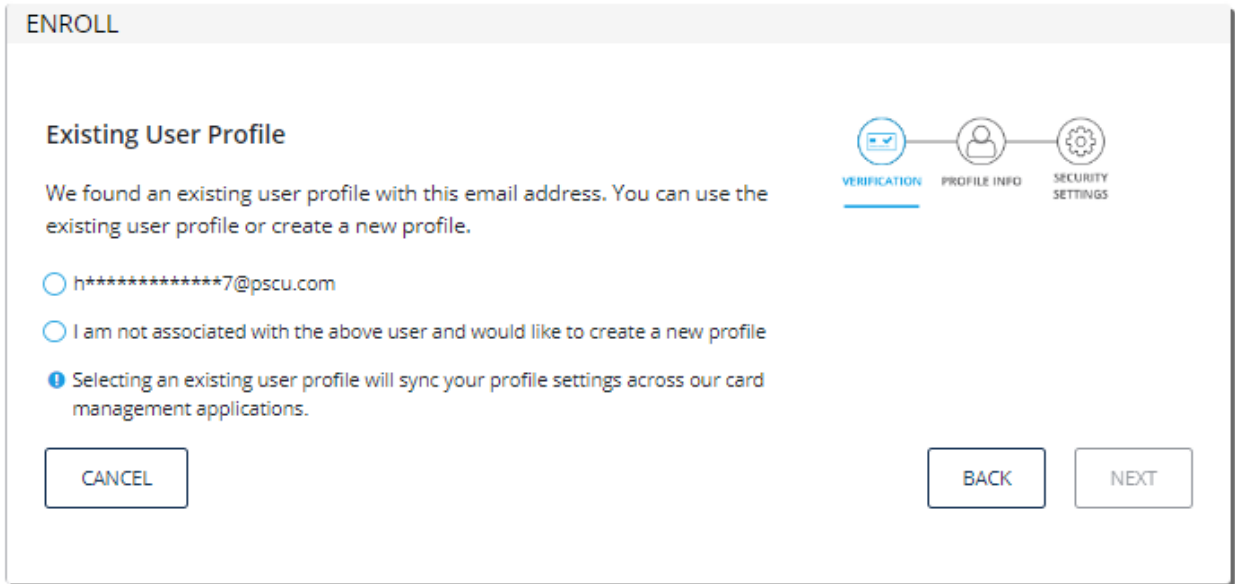
VERIFICATION PROFILE INFO SECURITY SETTINGS

First Name
Last Name
Card Nickname (optional)
My Card
Phone Number
(111) 111-1111
You agree that this phone number may be used to contact you in the future for credit/debit card transactions (e.g. card inquiries, notifications, etc.)
Email Address
Be sure the email address you enter has both the @ sign and () to ensure it is valid. Example: john.doe@email.com
Verify Email Address
This email address will be used for future communications; you will receive an email to verify you have access to the email accounts provided.

CANCEL BACK NEXT

8. Enter the **First name**.
9. Enter the **Last Name**.
10. Enter a **Card Nickname**. Optional.
11. Enter the **Phone Number**.
12. Enter the email address in the **Email Address** and **Verify Email Address** field. **Note:** An email address can only be associated with one user profile.

13. Select the **Next** button. The **Existing User Profile** page displays.



ENROLL

Existing User Profile

We found an existing user profile with this email address. You can use the existing user profile or create a new profile.

h*****@pscuh.com

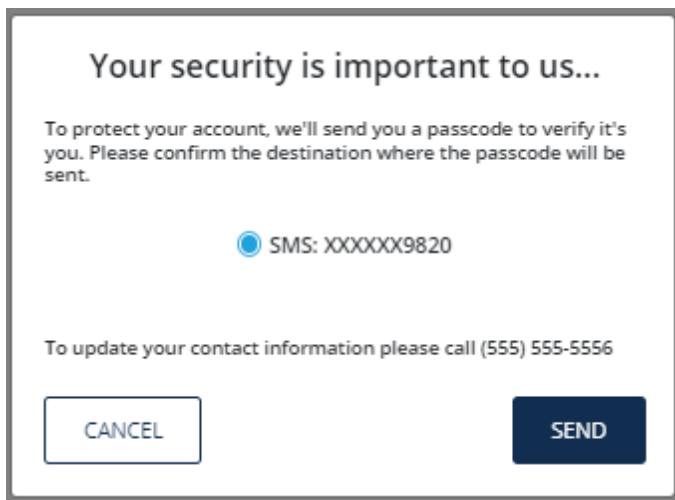
I am not associated with the above user and would like to create a new profile

i Selecting an existing user profile will sync your profile settings across our card management applications.

14. Select the masked email address corresponding to your profile.

15. **Note:** If the user does not choose to merge their profile, the user will complete the full enrollment process.

16. The user will be prompted to verify themselves to complete the profile merge. Select the **Send** button.



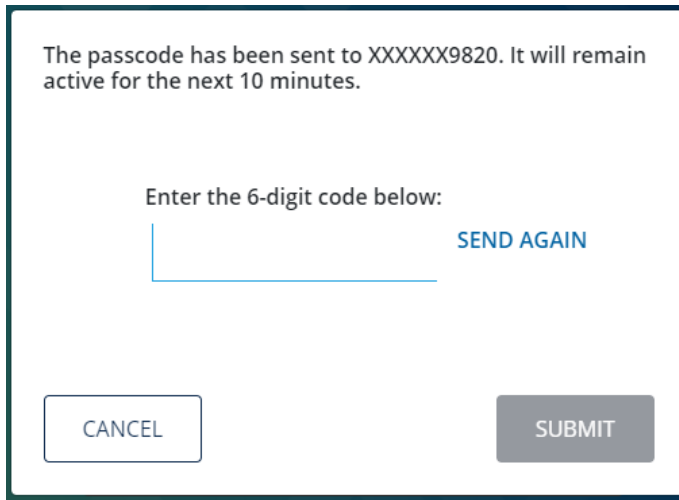
Your security is important to us...

To protect your account, we'll send you a passcode to verify it's you. Please confirm the destination where the passcode will be sent.

SMS: XXXXXX9820

To update your contact information please call (555) 555-5556

17. Enter the **6-digit passcode** sent to the Mobile Number on the existing user profile.



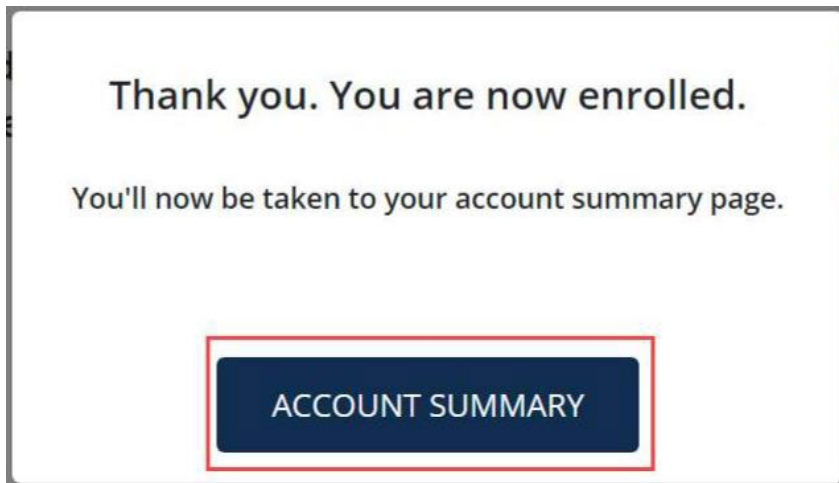
The passcode has been sent to XXXXXX9820. It will remain active for the next 10 minutes.

Enter the 6-digit code below:

[SEND AGAIN](#)

18. Select the **Submit** button. The confirmation screen displays.

19. Select the **Account Summary** button.



Thank you. You are now enrolled.

You'll now be taken to your account summary page.