



Visa Account Updater (VAU) Service Opt-Out / Reinstate Request Form



When you use your MSDFCU Visa debit or credit card for recurring payments, like utility bills or subscription services, Visa will automatically update your card information through the **Visa Account Updater (VAU)** service whenever your card information changes. All Visa debit and credit card holders enjoy this benefit automatically; no enrollment or activation is required.

Here's how VAU works - When your card's expiration date or card number changes (if the original card is lost/stolen or reissued), Visa will communicate your new card information directly to participating merchants that you have authorized to charge your card. VAU only applies to recurring Visa debit and credit card payments, and updates are only sent to qualified participating merchants. VAU is designed to help prevent interruption of your recurring payments and possible service disruptions when your card information changes. Because not all merchants subscribe to VAU, we recommend that you notify each merchant of your new debit or credit card number and/or expiration date to ensure your payments continue uninterrupted.

VAU is provided as a free benefit to Visa cardholders. If you do not want Visa to update your payment information and wish to Opt-Out of the VAU Service, please provide the information requested below and return the completed form by:

- Bringing it into any of our branch locations
- Faxing it to: 866-785-7834
- Mailing it to: MSDFCU, 335 W Butler Ave, Chalfont, PA 18914
- Emailing it to: info@msdfcu.org

Note: This is not a secure e-mail address. DO NOT include account numbers or sensitive personal identifying information that may result in identity theft.

Member Information	
Member Name	Member Number

Please note: Submitting this request will affect all Visa cards associated with the member number listed above.

I request to Opt-Out of Visa Account Updater (VAU) Service. I do not want VISA to update my payment information automatically when it changes. I understand that by opting out of this service, I will be responsible for communicating directly with merchants that I have established recurring payments with in the event that my card number or expiration date changes. I also understand that I can choose to opt back into the VAU Service at a later time.

I would like to reinstate Visa Account Updater (VAU) Service. I want VISA to update my payment information automatically when it changes. I understand that I can choose to opt out of the VAU Service at a later time.

Member Signature	
Member Signature	Date

Credit Union Use Only		
Employee Name	Branch	Date