

CUTIPS Menu Options

Dial (215) 996-3700 enter option 1



MERCK SHARP & DOHME
FEDERAL CREDIT UNION

1. Select an Account	1) Account Summary 2) More Details 3) Transfer money, make a payment 4) Select Another Account	More Details Menu	1. Savings	1) All Transactions 2) Deposits 3) Withdrawals 4) Last and YTD Interest	More Choices Menu	1) Last and YTD Interest 2) Specific Check 3) Stop Payment on a Check 4) Stop Payment Inquiry
2. Transfer Money	1) Transfer from Account 2) Transfer to Account 3) Make a Loan Payment 4) Advance from Loan/Line of Credit 5) Withdrawal by Check 6) Transfer to Another Member		2. Checking	1) All Transactions 2) Cleared Checks 3) Deposits 4) Withdrawals 5) More Choices		
3. All Account Balances			3. Loans	1) All Transactions 2) Last Payment Info 3) Next Payment Info 4) Last and YTD Interest 5) Escrow Information		
4. More Choices	1) Change PIN (CUTIPS only)		4. Certificates	1) Last and YTD Interest 2) All Transactions		

* Menu options may be different based on your relationship.

CUTIPS Telephone Banking

To access CUTIPS, dial 215-996-3700 choose Option 1.

To access the system you will need to enter your member number.
If you are the primary owner of multiple accounts, your lowest account number will be assigned as your member number.

PIN – Your Personal Identification Number (PIN) by default is set to the last six digits of the primary account holders social security number.
You will then be prompted to designate a new six-digit PIN.

If you wish to access CD information, you will be prompted to enter the last four digits of the CD number into the system.