Getting Started

Browser and Device Support

Access your accounts via desktop, tablet, or mobile devices. For an optimal experience, ensure your devices are using the most updated versions of software available.

- Browser Support – Make sure your browser is within the latest 2 versions (Safari, Chrome, Edge, Firefox). Please note Internet Explorer 11 does not support online banking and standards that are implemented in newer browsers.
- Device Support –
  - Windows: Versions still supported by Microsoft & support a browser listed above
  - OS X: Versions still supported by Apple & support a browser listed above
  - Android: Version 9.0+
  - iOS: Last 2 major releases

Converted Users

If you already have a username for online banking, your username will remain the same for the new platform. Simply enter your username and old password and click login. This will generate a one-time temporary password that you will receive via SMS, Voice, or email.

After you enter the one-time temporary passcode, you will receive a prompt to reset your password. Your new password must meet the minimum requirement listed below.

New User Enrollment

If you have an account with us, but are new to online banking, it is easy to get started.

1. Navigate to our website and click Enroll Today.
2. You will then be prompted to verify protected information that matches the information on your account.
3. Next, accept the disclosure for Online Banking Access and enter your social security number.
4. Then you will be required to create a username and password.
5. Ensure your contact information is correct and updated to finish your registration.

Username: Requirement	Default	Password: Requirement	Default
Minimum Length	8	Minimum Length	8
Maximum Length	15	Must include a Number	Yes
Allow Alpha Characters	Yes	Must include an Uppercase Letter	Yes
Allow Numeric Characters	Yes	Must include a Lowercase Letter	Yes
Allow Special Characters	Yes	Must include a Non-Alphanumeric	No