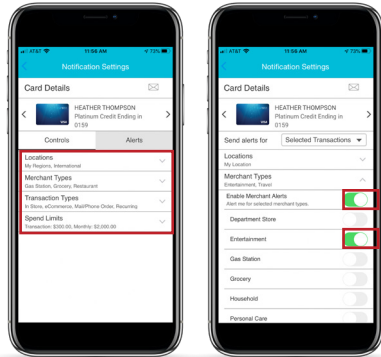


# My MSD Cards-User Guide

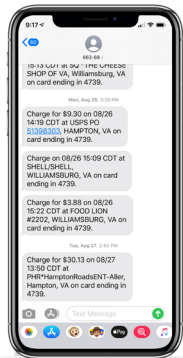


## ALERTS & CONTROLS

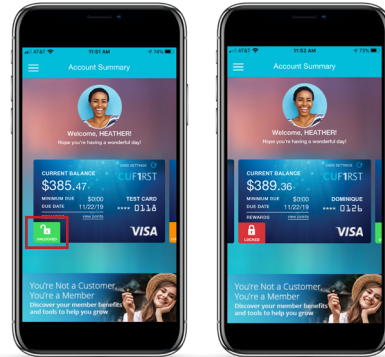
Take the time to set up Alerts and Controls.

There are four types of controls you can set:

- Locations
- Merchant Types
- Transaction Types
- Spend Limits

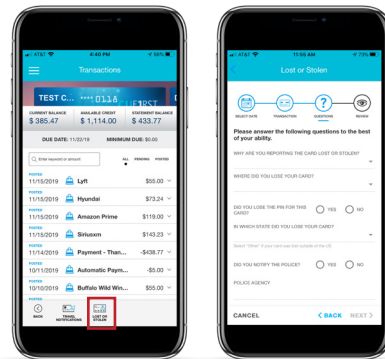


Receive text alerts based on controls set.



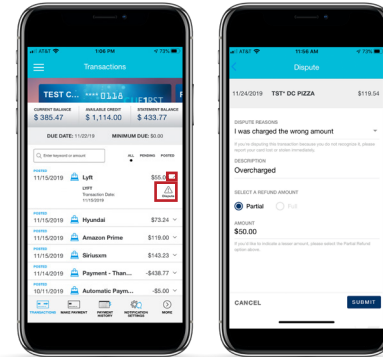
## CARD LOCK

Never worry again when you've misplaced your card. Card security can't get any easier. Simply tap the icon on the account summary screen to lock or unlock your card.



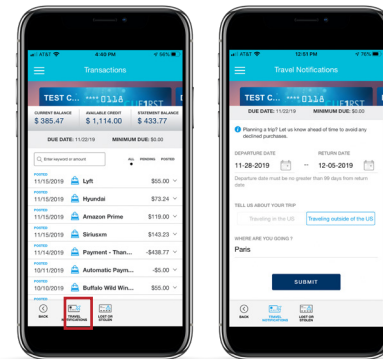
## LOST/STOLEN

Cardholders can report their card as lost or stolen by simply tapping the Lost or Stolen icon at the bottom of the Transactions screen. Then follow the prompts for additional information.



## DISPUTE TRANSACTIONS

Cardholders can dispute transactions directly in the app for either full or partial transaction amounts.



## TRAVEL NOTES

Tired of declined purchases when traveling out of state or country? Travel Notes allow the cardholder to proactively notify the credit union about their upcoming trips to avoid any false positive declines while in those locations.