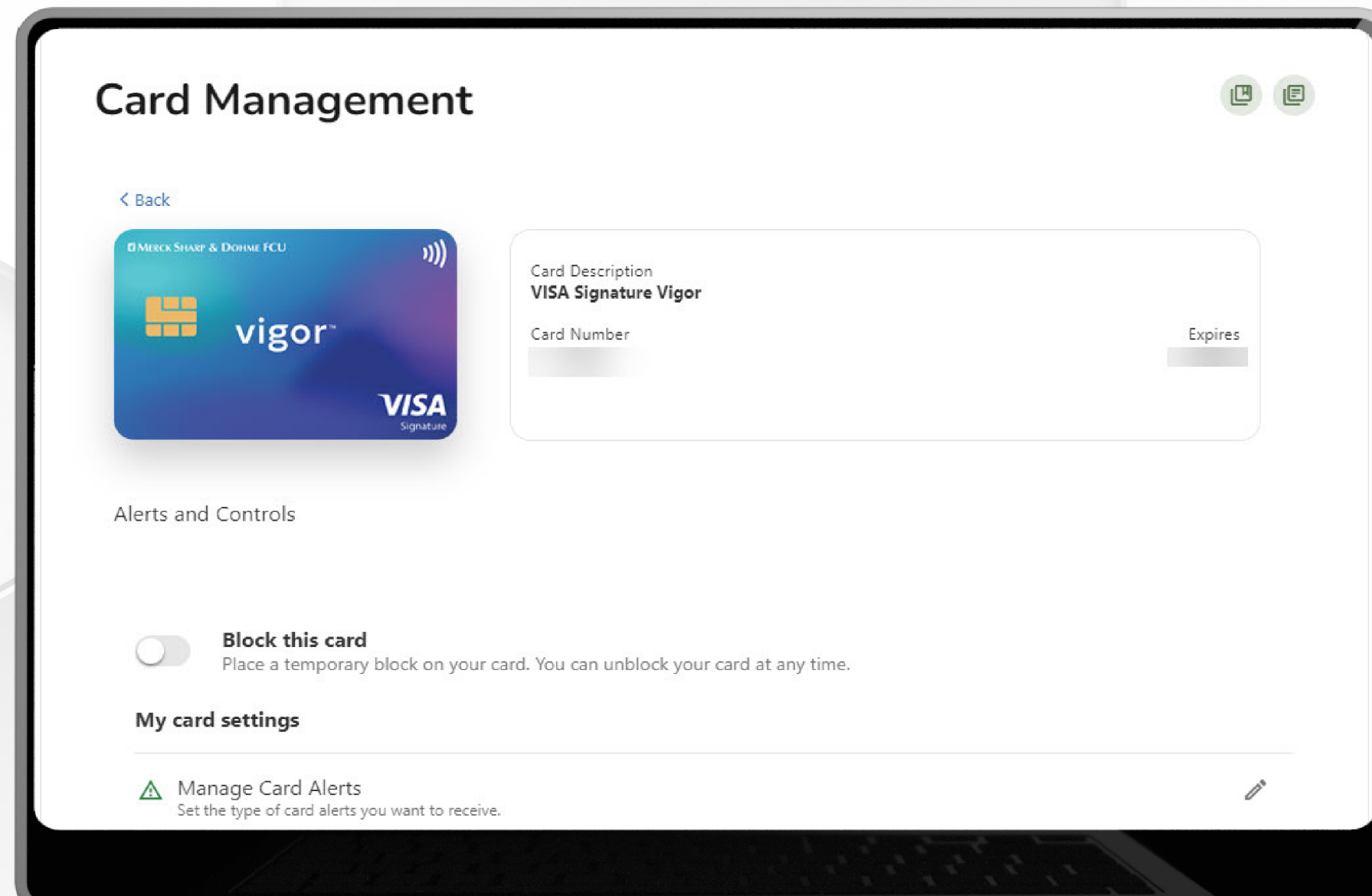


CREDIT CARD ALERTS AND CONTROLS

Merck Sharp & Dohme FCU



ALERTS AND CONTROLS

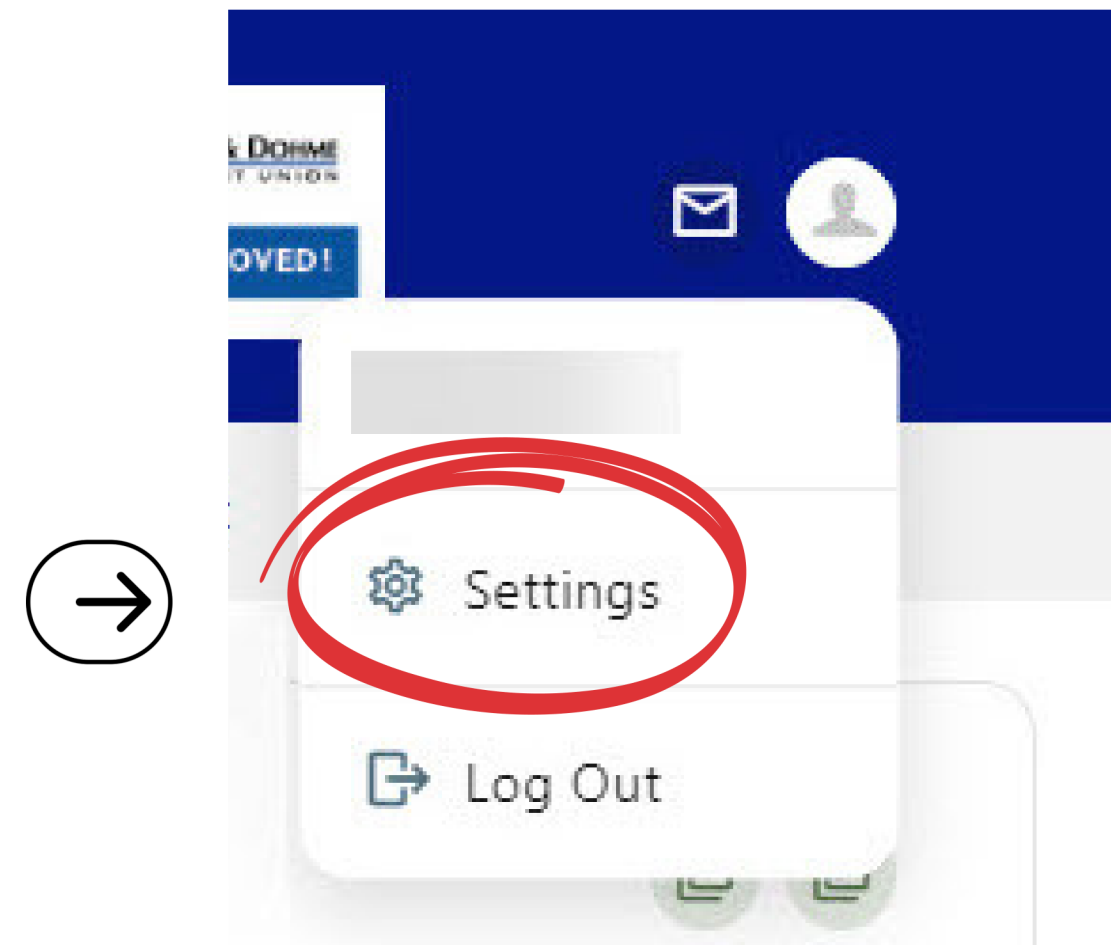
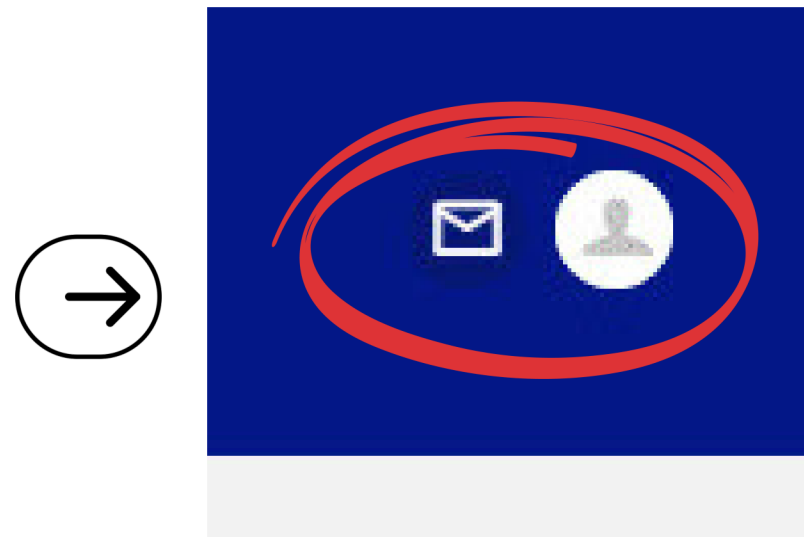
Securely register for Alerts through online banking.

You can choose to receive text or email alerts about your account activity.

Don't wait for your card statement to arrive. You can stay informed and detect possible fraud by receiving Alerts.

Update/Confirm that your profile information is set up correctly to receive emails and SMS messages.

- 1 Click on your **Profile** image and go to **Settings**.



2 Under **Settings**, click on the third tab over **Contact**.

The screenshot shows the Merck Sharp & Dohme Federal Credit Union website. At the top, there is a blue header with the logo on the left, a mortgage advertisement in the center, and a 'GET PRE-APPROVED!' button on the right. Below the header is a navigation bar with links for Dashboard, Accounts, Financial Planning, Transfer & Pay, Tools, and Open a Deposit / Loan account. The main content area is titled 'Settings' and has a sub-navigation bar with tabs for Profile, Security, Contact, Accounts, and Applications. The 'Contact' tab is circled in red, and an arrow points to it from the '2' in the instruction. Below the tabs is a profile picture placeholder with an 'Edit' link. Underneath is the 'Profile Information' section with fields for Full Name, Nickname, and Time Zone, each with an edit icon. At the bottom is the 'Recent Login Activity' section with a table of login events.

DATE AND TIME	BROWSER
Today 2:48 PM	Chrome
Today 2:06 PM	Chrome
Today 10:20 AM	Chrome
Today 9:35 AM	Chrome
April 11 5:07 PM	Safari 16
April 5 1:38 PM	Chrome

- 3 Review/Update
– your mobile and email address.

To confirm your information, click on the **Pencil** icon on the left.

Settings

Profile Security Contact Accounts Applications

Addresses

HOME [Redacted] [Pencil icon]

Phone Numbers

HOME [Redacted] [Pencil icon]

WORK [Redacted] [Pencil icon]

→ MOBILE [Redacted] SMS Not Confirmed [Pencil icon]

Email Addresses

→ EMAIL [Redacted] PREFERRED [Pencil icon]

+ Add Email

4 Select the **checkbox** to receive the code.

Click the green **Send code via text** box.

Settings

Profile Security Contact Accounts Applications

Addresses

HOME

Phone Numbers

HOME

WORK

MOBILE

This Is An International Number

I Would Like To Receive SMS Text Messages To This Number
Standard text messaging rates will apply.

Starting 11/1/2017, we cannot deliver text to this number until it is confirmed.

Send a code via text

As Preferred Contact Phone

Save Changes

Cancel

Email Addresses

EMAIL

PREFERRED

5 Enter the code and click **Confirm code.**

Settings



Profile Security Contact Accounts Applications

Addresses

HOME



Phone Numbers

HOME



WORK

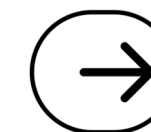


MOBILE

This Is An International Number

I Would Like To Receive SMS Text Messages To This Number
Standard text messaging rates will apply.

Status: Unconfirmed - we cannot deliver text to this number until it is confirmed.



Code

Enter Code

[Resend confirmation code](#)

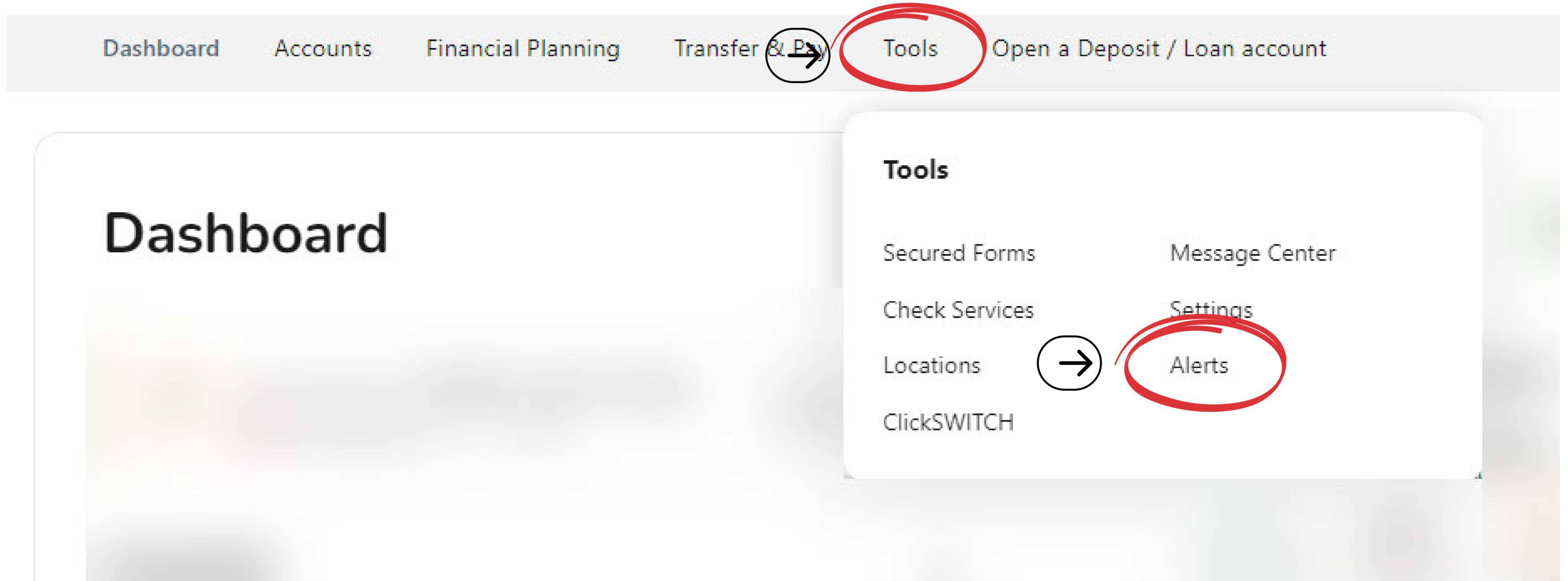
Set As Preferred Contact Phone

Save Changes

Cancel

**Now, you can set the
alerts you wish to receive.**

1 From the main menu, click on **Tools** and go to **Alerts**



2 From the **Accounts** menu, use the drop-down arrow to select your **Credit Card Account**.

Alerts

General Alerts

Accounts

Authentication

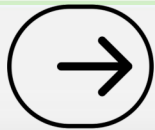
Card

Mobile Deposit

Transfers

Accounts

Selected Account
Personal Checking



13 Promo Month CD

13 Promo Month CD

Midwest Mortgage

Vigor Credit Card

Balance

Balance Summary

Check Cleared

Insufficient Funds

Interest Credit

Loan Payment Due

Returned Check

Transactions

Transaction Description



3 Using the **toggles**, you can go through each category and set **Alerts** and how you want to receive them by email or SMS or Push notifications.

Alerts

- General Alerts
- Accounts**
- Authentication
- Card
- Mobile Deposit
- Transfers

Accounts Selected Account: Vigor Credit Card

Balance [Right Arrow] [SMS] [Email] [Push] [Toggle On]

Balance [Close]

Receive an alert whenever a transaction is made on this account that causes the balance to fall below or go above the specified amount(s).

If current balance is below [Toggle On]
Amount: \$100.00

If current balance is above [Toggle On]
Amount: \$500.00

Choose delivery method

SMS [Toggle On]

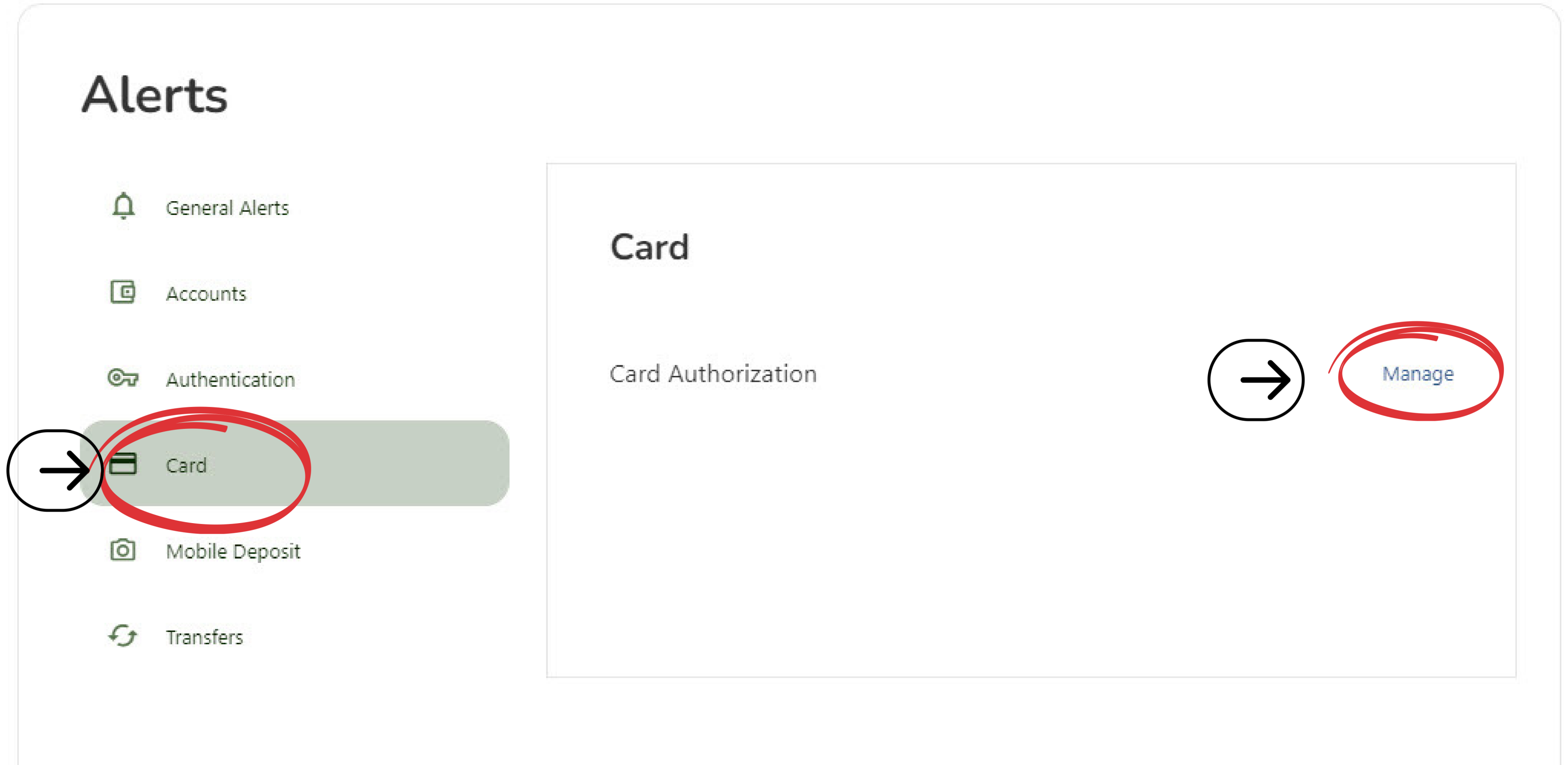
Email [Toggle On]

Push [Toggle On]

iPhone [Checkmark]

Save [Let me assist you!]

4 To set additional protections, access the **Card Management tool**.



4 To set alerts, use the **Manage Card Alerts** by clicking on the pencil icon.

Hint: From this screen, you can use the **Block this card** feature in case it is ever lost or stolen.

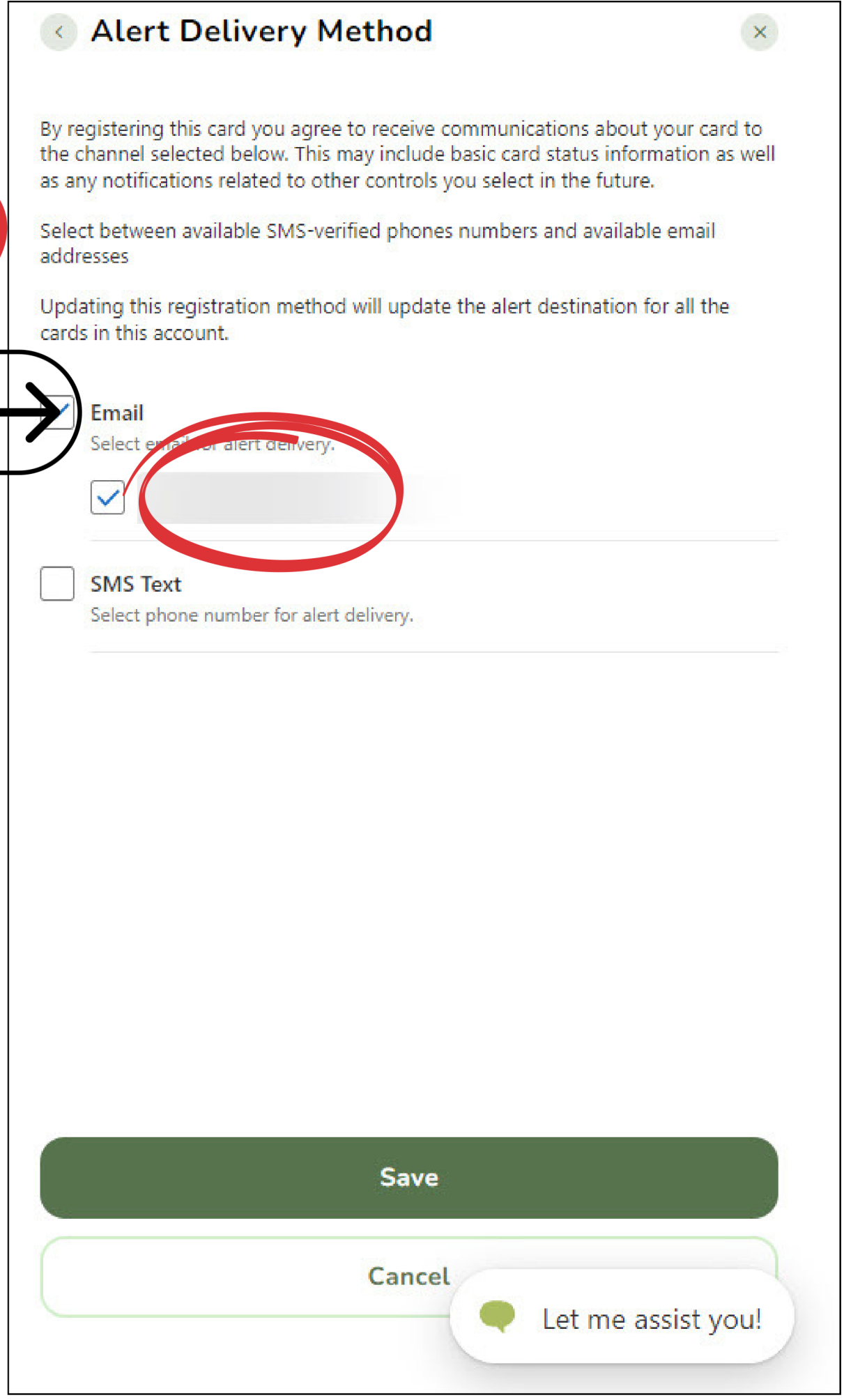
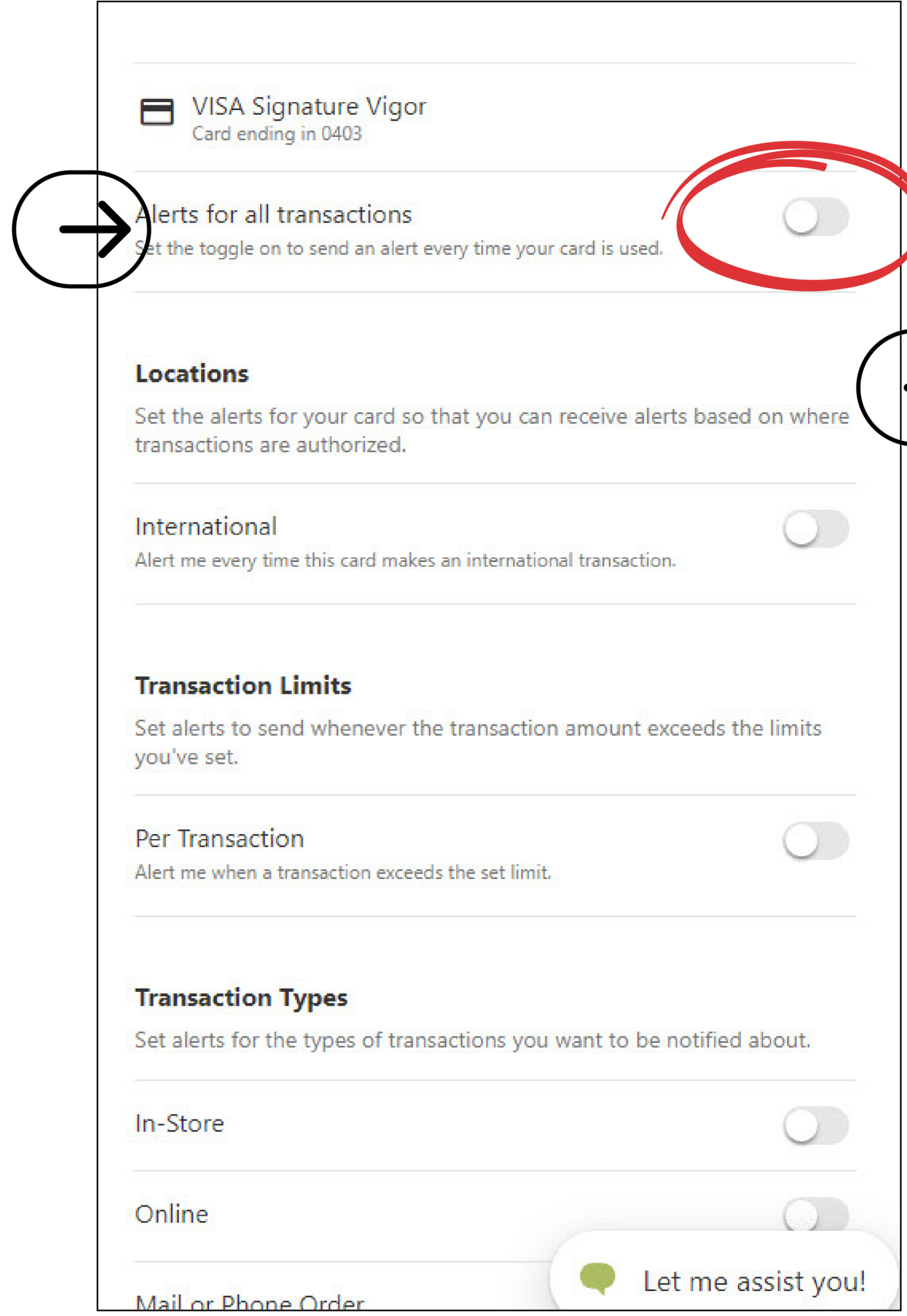
Card Management

The screenshot displays the 'Card Management' interface. At the top right, there are two circular icons: a pencil and a document. Below the title, there is a '< Back' link. The main content area is divided into two sections. On the left, there is a digital representation of a blue and purple VISA Signature Vigor card with the text 'MERCER SHARP & DODD FCU', 'vigortm', and 'VISA Signature'. On the right, there is a card information box with the following details: 'Card Description VISA Signature Vigor', 'Card Number' (blurred), and 'Expires' (blurred). Below this, there is a section titled 'Alerts and Controls' which contains a toggle switch for 'Block this card' with the subtext 'Place a temporary block on your card. You can unblock your card at any time.' Underneath, there is a section titled 'My card settings' with two items: 'Manage Card Alerts' (with a pencil icon circled in red) and 'Manage Card Controls' (with a pencil icon). The 'Manage Card Alerts' item has a description: 'Set the type of card alerts you want to receive.' The 'Manage Card Controls' item has a description: 'Block or enable specific card controls.'

5 To set **Alerts for all transactions**, use the toggle switch.

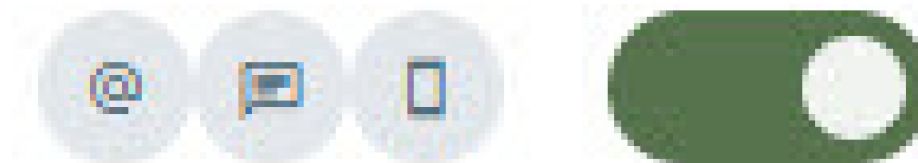
Next, use the **checkboxes** to select the method of contact you prefer.

Click **Save**.





CREDIT CARD ALERTS AND CONTROLS



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